



# Sofia Arvela

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## Experience

PagerDuty | Lisbon, Portugal

Aug 2023 – Present

**Senior Site Reliability Engineer**

Working on building blocks for ArgoCD, CircleCI, Buildkite and Terraform for developers. Creating standards and good practices for developers to follow.

Maze | Lisbon, Portugal (remote)

Feb 2023 – Jun 2023

**Senior Site Reliability Engineer** | Created processes for reliability and scalability.

Onfido | Lisbon, Portugal

Mar 2022 – Feb 2023

**Staff DevOps Engineer**

Worked with 200 developers to find cross-team solutions for scalability and reliability issues over more than 100 services deployed in production.

Sep 2020 – Mar 2022

**Senior DevOps Engineer** | Scaled infrastructure to over 100 services and developers.

Apr 2019 – Sep 2020

**DevOps Engineer** | Responsible for AWS, Kubernetes clusters, and GitLab pipelines.

Unbabel | Lisbon, Portugal

Sep 2017 – Apr 2019

**DevOps Engineer** | Maintained the Kubernetes clusters in AWS.

RNL, Instituto Superior Técnico | Lisbon, Portugal

Sep 2013 – Aug 2017

**Systems Administrator**

## Education

Instituto Superior Técnico | Lisbon, Portugal

2011 – 2017

**MSc in computer science and engineering**

Dissertation in *SENTIDO – A Word Sense Induction Model for Portuguese*.

## Skills

### Concepts

DevOps, Agile, Toil, Service Reviews

### Programming Languages

Python, Go, JavaScript, Bash, Java, Rust, C, C++

### Tools

Terraform, GitLab CI, Docker, Linux

### Cloud

AWS, ArgoCD, Kubernetes, Prometheus, Datadog

## Languages

**Portuguese** – Native

**English** – Proficient

## Interests

I have an interest in design, photography, UI and UX. I love to travel and enjoy reading, from fantasy to fiction, non-fiction and drama.